

## Changes effective Jan 1 2020

We strive to keep our internal costs low by trying to manage the external changes imposed on us by credit card processing and shipping companies. These external changes always result in increased costs to us. While we have been absorbing most of this over the years, we now, unfortunately ask that you share in some of these costs.

Our website is up-to-date and price are accurate. All prices are in US Dollars. All orders are pre-paid before we will ship merchandise.

Orders placed from outside the US or Canada, are assessed a 3% foreign transaction fee imposed on us by the banks. The fee is on the total of goods plus shipping amount. This applies to credit card payment directly to us or via PayPal invoicing originating from sources outside USA/Canada regardless of the shipping destination.

Orders placed outside North America can be paid via Wire Transfer. The 3% foreign transaction fee will apply plus 30-dollar Wire Transfer fee.

All transactions, regardless of location that involve an American Express credit card will be assessed an additional 1%, imposed on us by AmEx, on the total of merchandise plus shipping.

We will ship using trackable USPS Priority Mail to residential addresses and small businesses. Where the receiving facility is large and complex, governmental/military or value/size of the merchandise is substantial, we will ship using FedEx Ground unless otherwise specified. Express services are available. We can use your company's or third party's FedEx account number for shipping. Insurance is optional and you assume the responsibility for damage or loss.

All non-USA/Canada orders will be insured unless you decide to assume the responsibility for damage and loss.

We will not, under any circumstances, use UPS or DHL unless you prepare the label and email it to us.

We communicate in English and through Google Translate. Our emails will contain both our original English text and the Google output. We are not responsible for any mis-interpretation of the translated text, incoming or outgoing.